On Key Application Management Services

Empower your team and exploit On Key's full functionality

What is the Application Management Service?

Ensure On Key's functionality, processes, apps, and interfaces are used properly with our Application Management Service. Use this service to assist your maintenance team and maximise On Key's benefit to your organisation – provide for your team's needs with additional user training or let them connect with our experts for advice. This custom solution is flexible according to your requirements and budget. Choose the support frequency you need - be it a day, a week, or a week per quarter.

Service options

Executive assessment

- Customer's asset management maturity benchmarked against industry best practices and peers
- Asset management roadmap
- Detailed action plan to improve high-priority key performance areas a year in advance
- Can be done remotely or on site

On Key Health Index

- On Key Setup and Usage Report based on the quantity and quality of master and transactional data
- 16 key performance indicators, including tasks per asset, stock items actively used, work order data velocity and more
- Coaching and help with the action plan to drive improvements

Performance measurement

- Custom dashboards
- KPI scorecard
- SSRS reporting
- Wyn reporting
- On Key Insights
- Report automation

Master data

- Data preparation, validation and processing
- Master data quality review and upkeep
- Asset register review and improvement
- Asset Care Plan Development
  - Implementation of asset care, planning and control (ACPD) business process
  - Facilitating the Asset Care Plan review and improving the process
  - Conducting an asset criticality analysis

Business process optimisation

- Facilitating the implementation of new apps, like the Work Manager, HSSE Logger and Field Engineering apps, and the Work Portal
- Helping clients to digitise processes and 'going paperless'
- Implementation and improvement of a contractor management business process
- Material management optimisation, including ABC analysis, min/max levels and stock management reporting

Financial management

- Utilising On Key's budget functionality
- Customising financial reports to improve expenditure control

Business process automation

- Interfaces, including scoping, project management and testing
- IIoT opportunities, including scoping, project management and testing

New On Key feature evaluation and implementation

- Monitoring points and notifications
- Material management module
- New features developed in On Key

Dedicated On Key second line support

Functional On Key coaching and training